

GoNex Driver Agreement & Policies

Detailed Driver Onboarding Document

This document consolidates the driver terms, privacy policy, safety and compliance rules, license and insurance confirmation, independent contractor acknowledgment, and marketing/communication consent into one detailed document. The purpose is to avoid multiple separate pages while keeping the substance of each agreement available for driver review and acceptance.

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Document Overview

This document consolidates GoNex driver policies, platform standards, safety guidelines, compliance requirements, onboarding procedures, and operational terms into a unified reference document for driver review and acceptance.

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Final Official GoNex Company Positioning

GoNex Technologies Inc. is a technology company that develops and operates digital platforms connecting users, independent third-party service providers, businesses, and local partners through secure, scalable, and intelligent software systems.

GoNex provides marketplace technology, communication tools, onboarding systems, payment integrations, and operational infrastructure designed to support mobility, delivery, roadside assistance, local services, and other digital service ecosystems.

GoNex does not directly provide transportation or independent third-party services unless explicitly stated. Services available through the platform may be provided by independent providers operating under their own licenses, permits, insurance, and legal responsibilities where applicable.

Service availability may vary depending on location, operational readiness, provider availability, and regulatory requirements.

1. Driver Terms & Conditions

GoNex Driver Terms & Conditions

This Driver Terms & Conditions document governs access to and use of the GoNex platform by individuals or entities registering as drivers, operators, couriers, contractors, fleet owners, transportation providers, roadside assistance providers, delivery providers, or independent service providers. By registering for, accessing, or using the GoNex platform, the driver or provider agrees to be legally bound by these Driver Terms. If the driver does not agree, the driver must not access or use the GoNex driver platform.

1. Platform Relationship

GoNex is a technology platform that connects users with independent third-party providers. Nothing in these Driver Terms creates an employment relationship, partnership, joint venture, franchise, agency relationship, or fiduciary relationship between GoNex and the driver or provider. Drivers operate independently and maintain control over work schedules, availability, routes, equipment, operational decisions, and service acceptance where permitted. Drivers are not employees of GoNex Technologies Inc.

2. Driver Eligibility Requirements

Drivers represent and warrant that they are legally authorized to perform services, possess valid licenses where required, maintain legally required insurance, maintain valid vehicle registration where applicable, provide accurate information, maintain all required permits and documentation, and are legally eligible to enter into these Driver Terms. GoNex may request updated documentation at any time. Failure to provide updated, accurate, or verifiable documentation may result in account review, suspension, restriction, or deactivation.

3. Driver Account Responsibilities

Drivers are responsible for maintaining account confidentiality, protecting login credentials, keeping registration information accurate and updated, and all activity occurring under their account. Drivers may not create fraudulent accounts, use false identities, share accounts improperly, allow unauthorized individuals to operate under their account, access unauthorized systems, or use the platform for unlawful purposes. Unauthorized account sharing, fake identities, duplicate accounts, or misrepresentation may result in immediate suspension or permanent deactivation.

4. Driver Responsibilities

Drivers agree to operate lawfully, maintain professional conduct, comply with traffic laws, maintain safe vehicles and equipment, maintain required insurance, avoid unsafe behavior, respect users and third parties, and provide accurate account information. Drivers are solely responsible for vehicle maintenance, fuel, tolls, taxes, fines, citations, insurance, licensing, regulatory compliance, and operational costs. Drivers must not represent themselves as employees, agents, legal representatives, or authorized binders of GoNex unless expressly authorized in writing.

5. Background Checks and Verification

GoNex may conduct or request identity verification, driving history reviews, criminal background checks, vehicle inspections, insurance verification, documentation reviews, compliance checks, and fraud reviews where permitted by law. Driver authorization may be required for certain background checks or verification processes. Approval or continued access does not constitute certification, endorsement, guarantee, employment, or legal approval. Verification procedures do not eliminate all risks and do not guarantee provider suitability, safety, service quality, or legal compliance.

6. Payments, Fees, and Payouts

Payments processed through the platform may be subject to platform commissions, processing fees, adjustments, refunds, chargebacks, taxes, and withholdings where legally required. Drivers authorize GoNex and authorized

payment processors to deduct applicable fees, recover chargebacks, offset disputed amounts, reverse fraudulent transactions, and suspend payouts pending investigations. GoNex may modify pricing structures, commissions, service fees, payout timing, or payment processes at its discretion where permitted by law.

7. No Guarantee of Earnings

GoNex does not guarantee earnings, ride volume, delivery volume, service requests, business opportunities, availability of users, minimum income, continued access, or specific financial results. Drivers understand that platform opportunities may fluctuate based on demand, market conditions, competition, geographic location, operational factors, service availability, regulatory limitations, and platform changes.

8. Safety Standards

Drivers must maintain safe and lawful operations. Prohibited conduct includes harassment, violence, threats, discrimination, impaired driving, reckless behavior, illegal substances, weapon-related violations where prohibited by law, unsafe vehicles, unauthorized passengers, unsafe conduct, and criminal activity. Violations may result in immediate suspension, permanent removal, law enforcement reporting, or other enforcement action.

9. Fraud Prevention and Platform Integrity

Drivers may not use fake identities, submit false documents, manipulate pricing, abuse promotions, create duplicate accounts, conduct fraudulent transactions, circumvent platform systems, use GPS spoofing, share accounts, or accept off-platform payments intended to bypass platform rules where prohibited. GoNex may investigate suspected fraud and cooperate with law enforcement, payment processors, regulatory agencies, fraud vendors, or verification providers where appropriate.

10. Account Suspension and Termination

GoNex reserves the right to suspend accounts, restrict access, remove providers, limit service areas, disable functionality, delay payouts, or terminate access at any time for operational, safety, legal, compliance, fraud prevention, or business reasons. Drivers may stop using the platform at any time. Termination may occur without prior notice where permitted by law.

11. Limitation of Liability

To the fullest extent permitted by law, GoNex Technologies Inc. and its affiliates shall not be liable for lost profits, loss of income, business interruption, vehicle damage, accidents, injuries, theft, criminal acts, third-party conduct, regulatory actions, data loss, indirect damages, incidental damages, consequential damages, or operational losses. Drivers use the platform entirely at their own risk.

12. Driver Checkbox Agreement

I have read and agree to the GoNex Driver Terms & Conditions. I understand that platform access may be suspended,

restricted, or terminated if I violate driver terms, safety standards, compliance rules, or platform policies.

2. Driver Privacy Policy

GoNex Driver Privacy Policy

This Driver Privacy Policy explains how GoNex collects, uses, stores, shares, verifies, monitors, and protects information from drivers, providers, contractors, operators, couriers, fleet owners, and independent service providers using the GoNex platform. By registering for or using the GoNex driver platform, the driver acknowledges and agrees to the practices described in this Driver Privacy Policy.

1. Driver Information We Collect

GoNex may collect driver personal information including full legal name, email address, phone number, date of birth, profile photo, residential address, mailing address, government-issued identification, driver license information, emergency contact information, business or provider information, and account registration information. GoNex may also collect onboarding information, verification status, account activity, platform usage information, driver preferences, driver availability, account communications, and operational notes.

2. Identity, License, Insurance, and Vehicle Information

GoNex may collect and process identity verification records, driver license images, license class, license expiration date, license restrictions, vehicle registration, VIN number, license plate information, vehicle make, model, year, vehicle photos, inspection records, insurance policy details, insurance expiration dates, and compliance documentation. This information may be used to evaluate eligibility, verify platform readiness, support compliance reviews, prevent fraud, and maintain safety standards.

3. Background Check and Verification Information

Where permitted by law, GoNex may collect or receive background screening information, driving history records, criminal background information, public record information, fraud prevention results, identity verification results, document verification results, and ongoing compliance review information. GoNex may work with authorized third-party vendors, screening providers, verification vendors, compliance providers, and fraud prevention systems to process this information.

4. Location and GPS Information

With driver permission and device settings, GoNex may collect real-time GPS location, approximate location, trip or route information, pickup and destination details, timestamps, service area information, route history, and operational movement information. Location data may be collected while the app is open or running in the background where permitted by device settings and applicable laws. Location information may be used for matching, navigation, service availability, safety monitoring, fraud prevention, dispute review, and operational functionality.

5. Payment, Banking, and Tax Information

GoNex may collect payment-related and payout-related information including legal payment name, bank account setup information, payout records, tax information where applicable, transaction identifiers, billing details, chargeback indicators, payout adjustments, and payment processor records. Payments may be processed through Stripe or other authorized processors. GoNex does not store full payment card numbers unless specifically stated.

6. Communication and Technical Information

GoNex may collect customer support inquiries, driver support messages, emails, SMS messages, in-app communications, call masking records where applicable, device identifiers, IP address, browser type, mobile device type, operating system, app version, crash reports, analytics data, network information, and security logs. This information supports account assistance, fraud prevention, platform troubleshooting, safety reviews, and operational improvement.

7. How Driver Information Is Used

GoNex may use driver information to operate and improve the platform, verify accounts and providers, process payouts and transactions, match users with providers, provide driver support, maintain platform safety and security, detect fraud or abuse, send service-related notifications, improve user experience, comply with legal obligations, enforce platform policies, conduct investigations, and maintain operational records.

8. Sharing of Driver Information

GoNex may share driver information with independent users where necessary to complete requested services, payment processors, cloud hosting vendors, verification services, analytics tools, mapping and GPS services, customer support tools, communication systems, fraud prevention vendors, background screening providers, insurance verification providers, legal authorities, regulatory agencies, courts, government agencies, financial institutions, and payment processors where legally required or operationally necessary.

9. Data Retention

GoNex may retain driver information for as long as reasonably necessary to operate the platform, maintain records, resolve disputes, prevent fraud, comply with legal obligations, enforce agreements, conduct safety reviews, support audits, and maintain tax or payment records. Retention periods may vary depending on legal, operational, regulatory, tax, fraud prevention, or safety requirements.

10. Driver Rights and Choices

Depending on applicable laws, drivers may have rights to access personal information, request corrections, request deletion, withdraw permissions, manage communication preferences, or submit privacy-related inquiries. GoNex may require identity verification before processing certain requests.

11. Data Security

GoNex implements commercially reasonable technical, administrative, and organizational safeguards intended to protect information from unauthorized access, loss, misuse, disclosure, or alteration. No method of electronic transmission or storage is completely secure, and GoNex cannot guarantee absolute security.

12. Driver Checkbox Consent

I have read and agree to the GoNex Driver Privacy Policy. I authorize GoNex to collect, process, verify, store, monitor,

and share my driver information for onboarding, verification, safety, fraud prevention, payment, compliance, and operational purposes as described in this policy.

3. Driver Safety & Compliance Policy

GoNex Driver Safety & Compliance Policy

This Driver Safety & Compliance Policy applies to all drivers, providers, contractors, operators, couriers, fleet owners, and independent service providers using the GoNex platform. The purpose of this policy is to support platform safety, operational compliance, professional conduct, fraud prevention, incident response, and responsible provider participation.

1. Safety Commitment

Drivers must maintain safe, respectful, professional, and lawful conduct while using the platform. GoNex maintains zero tolerance for conduct that creates unsafe, hostile, discriminatory, fraudulent, or unlawful experiences. Failure to follow safety and compliance standards may result in warning notices, temporary suspension, permanent account removal, service restrictions, payout holds, compliance reviews, or legal reporting where appropriate.

2. Respectful Conduct

Drivers must treat riders, users, passengers, businesses, support teams, and third parties respectfully and professionally at all times. The following conduct is prohibited: harassment, threats, intimidation, bullying, hate speech, discrimination, abusive language, sexual misconduct, unwanted physical contact, offensive behavior, stalking, or retaliation against users or platform personnel.

3. Violence and Dangerous Conduct

The following are strictly prohibited: physical violence, assault, threats of violence, weapon-related misconduct where prohibited by law, reckless driving, dangerous behavior, criminal activity, coercion, kidnapping, extortion, human trafficking, or any conduct that endangers users, drivers, or the public. GoNex may immediately suspend accounts and cooperate with law enforcement where appropriate.

4. Impaired Driving and Substance Use

Drivers may not operate while impaired by alcohol, illegal substances, misused prescription medications, fatigue, or any condition that impairs safe operation. Drivers may not consume illegal substances during services, transport illegal items, or engage in unsafe intoxicated conduct. Unsafe behavior may result in immediate removal.

5. Vehicle and Equipment Safety

Drivers are responsible for ensuring vehicles and equipment are properly maintained, safe to operate, legally compliant, properly registered where required, appropriately insured where required, clean, functional, and suitable for service. Unsafe vehicles, missing documentation, expired registration, expired insurance, or failed inspections may result in suspension or deactivation.

6. Provider Professional Standards

Drivers are expected to follow applicable laws, protect user privacy, communicate respectfully, avoid discriminatory conduct, avoid unsafe driving, comply with platform instructions, maintain appropriate documentation, and report serious incidents. Drivers may not solicit unrelated business improperly, share inappropriate content, misuse user information, contact users outside authorized communications for improper purposes, or engage in unauthorized off-platform transactions.

7. Fraud Prevention and Platform Integrity

Drivers may not use fake identities, false documents, duplicate accounts, stolen information, fraudulent insurance documents, fake vehicles, shared driver accounts, GPS spoofing, payment manipulation, rating manipulation, or unauthorized platform access. GoNex may monitor activity using fraud scoring systems, device analysis, GPS

analysis, transaction monitoring, behavioral analysis, document verification systems, and manual reviews.

8. Incident Reporting

Drivers should report accidents, injuries, unsafe behavior, harassment, fraud, dangerous conduct, policy violations, criminal concerns, vehicle issues, payment abuse, or operational incidents as soon as reasonably possible. In emergencies, drivers should contact local emergency services immediately, prioritize personal safety, and report serious incidents to GoNex where appropriate. GoNex is not an emergency response provider.

9. Account Reviews and Enforcement

GoNex may review accounts, investigate incidents, request documentation, restrict access, suspend accounts, permanently remove providers, delay payouts, reverse transactions, or cooperate with authorities based on safety concerns, fraud investigations, complaints, legal obligations, operational risks, or policy violations. Enforcement decisions may occur without prior notice where permitted by law.

10. Driver Checkbox Acknowledgment

I agree to comply with GoNex safety standards, community guidelines, compliance rules, incident reporting

requirements, fraud prevention policies, and all applicable transportation laws and regulations.

4. Driver License & Insurance Confirmation

GoNex Driver License & Insurance Confirmation

This License & Insurance Confirmation applies to drivers, providers, contractors, operators, fleet owners, transportation providers, delivery providers, roadside assistance providers, and independent service providers using or applying to use the GoNex platform. The purpose of this confirmation is to verify that drivers understand and accept their responsibility to maintain valid licenses, registration, vehicle documentation, and insurance coverage required by applicable laws and platform requirements.

1. Driver License Requirement

Drivers must possess and maintain a valid driver license appropriate for the type of vehicle and services performed. The license must be current, legally issued, and not suspended, revoked, expired, restricted in a way that prevents service, fraudulent, or inconsistent with submitted information. GoNex may request images of the driver license, front and back, and may conduct license status reviews where permitted by law.

2. Vehicle Registration Requirement

Drivers must maintain valid vehicle registration where required. GoNex may collect registration documents, VIN number, license plate information, vehicle make, model, year, vehicle photos, and other vehicle information necessary for verification. Drivers are responsible for ensuring that vehicles used in connection with the platform remain legally registered, properly maintained, and safe to operate.

3. Insurance Requirement

Drivers are solely responsible for maintaining all legally required automobile insurance, commercial insurance where required, liability coverage, and any other insurance required by local, state, federal, or industry regulations. GoNex does not provide vehicle insurance, commercial insurance, health insurance, workers compensation, or liability coverage unless explicitly stated in a separate written agreement.

4. Insurance Verification

GoNex may collect active insurance policy details, policy expiration dates, named insured information, coverage verification, proof of insurance documents, and updated renewal information. Drivers acknowledge that failure to maintain legally required insurance may result in account suspension, payout delay, compliance review, or deactivation.

5. Vehicle Safety and Inspection

GoNex may require or request vehicle photos, inspection information, and safety confirmation. Vehicle reviews may include headlights, brake lights, turn signals, tires, windshield condition, mirrors, seat belts, brakes, cleanliness, air conditioning or heating where applicable, and other operational safety items. Unsafe or non-compliant vehicles may be rejected or removed from the platform.

6. Driver Responsibility for Risk

Drivers assume responsibility for accidents, injuries, property damage, claims, regulatory violations, passenger disputes, vehicle maintenance, insurance failures, citations, fines, taxes, licensing issues, and operational risks arising from driver activities. Drivers are encouraged to consult independent insurance, tax, and legal professionals regarding coverage and compliance obligations.

7. Ongoing Compliance

Drivers may be subject to periodic re-verification, updated document requests, insurance renewal checks, vehicle inspections, safety reviews, complaint investigations, fraud monitoring, and account audits. GoNex reserves the right

to suspend or deactivate accounts pending review if documentation is missing, expired, inaccurate, unverifiable, or fraudulent.

8. Driver Checkbox Confirmation

I confirm that I hold a valid driver license, valid vehicle registration where required, and active automobile insurance as

required under applicable law. I understand that I am responsible for maintaining these documents and providing updated verification when requested by GoNex.

5. Independent Contractor Acknowledgment Agreement

GoNex Independent Contractor Acknowledgment Agreement

This Independent Contractor Acknowledgment Agreement is entered into between GoNex Technologies Inc. and the undersigned driver, provider, operator, contractor, courier, fleet owner, transportation provider, delivery provider, roadside assistance provider, or independent service provider. By signing or electronically accepting this Agreement, the provider acknowledges and agrees to the following terms.

1. Independent Contractor Relationship

Provider acknowledges and agrees that Provider is an independent contractor and not an employee of GoNex. Nothing in this Agreement or platform relationship creates employment, partnership, joint venture, franchise, agency relationship, or fiduciary relationship between Provider and GoNex. Provider operates independently and maintains control over their own business activities and operational decisions.

2. No Employment Relationship

Provider understands and agrees that Provider is not an employee of GoNex, is not entitled to employee benefits, is not entitled to workers compensation benefits unless required by applicable law, is not entitled to unemployment insurance benefits unless required by applicable law, is not entitled to overtime compensation, and is not entitled to sick leave, vacation pay, retirement benefits, or employment protections unless required by law.

3. Provider Control and Flexibility

Provider retains sole discretion regarding whether to use the platform, availability schedules, acceptance of service opportunities where permitted, routes, operational methods, working hours, equipment used, and business decisions. GoNex does not control the manner or means by which Provider performs independent services.

4. Platform Nature

GoNex operates as a technology platform connecting users with independent third-party providers. GoNex may provide marketplace technology, communication systems, payment integrations, digital onboarding, and operational tools. GoNex does not directly employ providers to perform transportation or independent third-party services unless expressly stated in a separate written agreement.

5. Provider Responsibilities

Provider is solely responsible for licenses, permits, vehicle maintenance, insurance coverage, fuel expenses, taxes, regulatory compliance, operational expenses, equipment, service performance, and compliance with applicable laws. Provider assumes all risks associated with provider operations and activities.

6. Taxes and Financial Obligations

Provider acknowledges and agrees that Provider is solely responsible for all taxes. GoNex will not withhold employment taxes unless legally required. Provider may receive tax reporting documents where applicable. Provider is responsible for filing all required government reports and tax returns. Provider should consult independent tax advisors regarding obligations.

7. No Guarantee of Earnings

GoNex does not guarantee earnings, ride volume, service requests, business opportunities, minimum income, or continued platform access. Provider understands that opportunities may vary based on demand, location, competition, market conditions, and operational factors.

8. Insurance Responsibility

Provider is solely responsible for maintaining legally required vehicle insurance, commercial insurance where required, liability coverage, health insurance, and workers compensation coverage where applicable. GoNex does not provide insurance coverage unless expressly stated in a separate written agreement.

9. Right to Suspend or Remove Access

Provider understands and agrees that GoNex may restrict platform access, suspend accounts, deactivate accounts, delay payouts, and conduct investigations for safety concerns, fraud concerns, compliance reviews, policy violations, or operational reasons. Nothing in this Agreement guarantees continued platform access.

10. No Authority to Bind GoNex

Provider shall not represent themselves as employees, bind GoNex to agreements, enter contracts on behalf of GoNex, make legal representations for GoNex, or hold themselves out as official company representatives unless expressly authorized in writing.

11. Electronic Signature Consent

Provider agrees that electronic acceptance constitutes a legally binding acknowledgment where permitted by law. Digital signatures may be retained electronically and electronic records may serve as evidence of acceptance.

12. Provider Checkbox Acknowledgment

I understand and acknowledge that I operate as an independent service provider and not as an employee, agent, or

representative of GoNex Technologies. I understand that I am responsible for taxes, insurance, compliance, and independent operations.

6. Driver Marketing & Communication Consent

GoNex Driver Marketing & Communication Consent

This Driver Marketing & Communication Consent explains how GoNex may communicate with drivers, providers, contractors, operators, couriers, fleet owners, and independent service providers regarding onboarding updates, platform notifications, service announcements, operational messages, support communications, and optional promotional communications. Marketing consent is optional and does not affect driver eligibility to use the platform, except where communications are necessary for operational, legal, security, or service-related purposes.

1. Types of Communications

GoNex may send drivers emails, SMS messages, phone calls, in-app notifications, app alerts, onboarding messages, service announcements, account updates, policy updates, safety reminders, payment notices, and support communications. Some messages may be required for platform operation, account security, onboarding, compliance, fraud prevention, payment processing, or safety purposes.

2. Optional Marketing Communications

Drivers may choose to receive promotional communications, platform growth updates, feature announcements, driver opportunity messages, referral information, campaign updates, and other marketing-related messages from GoNex. Optional marketing communications may be sent through email, SMS, push notifications, or other communication channels where permitted by law.

3. Operational Communications

Even if a driver opts out of marketing communications, GoNex may still send non-marketing communications related to account status, onboarding, verification, payment, fraud prevention, safety, compliance, legal notices, service interruptions, policy changes, and platform functionality. These operational communications are necessary for platform use and may not be fully disabled while the account remains active.

4. Consent and Opt-Out Rights

Drivers may withdraw consent to receive promotional communications where legally required or where available through communication preferences, unsubscribe links, app settings, or direct support requests. Opting out of promotional communications does not remove the driver's obligation to receive account-related or legally necessary platform communications.

5. Third-Party Communication Systems

GoNex may use authorized third-party communication providers, SMS services, email platforms, push notification systems, customer support tools, or operational communication systems to send messages. Driver information may be shared with such providers where reasonably necessary to deliver communications and support platform operations.

6. Driver Checkbox Consent

Optional: I agree to receive onboarding updates, platform notifications, service announcements, and promotional

communications from GoNex Technologies. I understand that I may opt out of promotional communications where available, but important operational messages may still be sent.

7. Final Driver Acknowledgment, Signature, and Photo Confirmation

By signing or electronically accepting this document, the driver/provider confirms that they have had the opportunity to review this complete GoNex Driver Agreement & Policies document, including all terms, privacy practices, safety requirements, license and insurance responsibilities, independent contractor acknowledgment, and communication consent provisions.

The driver/provider further confirms that the information submitted through the GoNex driver application form is accurate and that any uploaded photo or documentation belongs to the applicant and may be retained by GoNex for onboarding, verification, compliance, fraud prevention, safety, operational, and recordkeeping purposes, as described in the applicable policies.

| Confirmation Item | Driver Response / Record |
|--------------------------------|---|
| Full Legal Name | |
| Email Address | |
| Phone Number | |
| Application Type | Driver / Provider |
| Photo Uploaded | Yes / No |
| Electronic Signature | |
| Date and Time of Acceptance | |
| IP Address / Submission Record | |
| Agreement Version | GoNex Driver Agreement & Policies Version 1.0 |

I confirm that I have read and agree to the GoNex Driver Agreement & Policies.